



## What our customers say

“The software itself is very easy to use for small businesses like ours. It has been the simplest to use without compromising on quality. One of our engineers despises technology and he is absolutely fine with Workforce! “

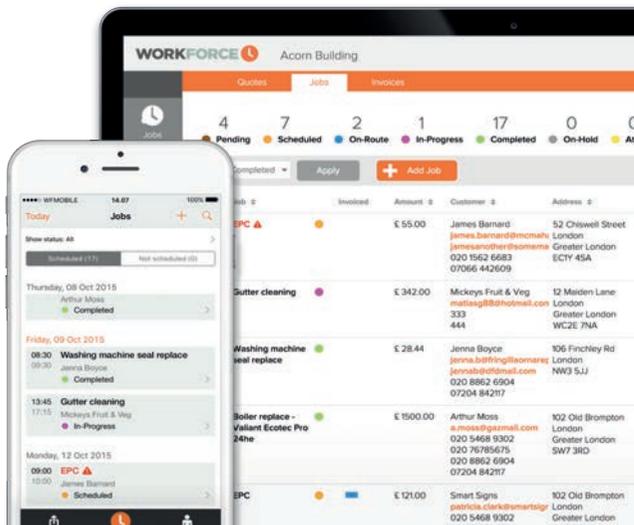
*Lisa Sarson, Heatwize Plumbing & Heating*

“I really like that all of our field technicians have full access to all of the information they need instantly. It has enabled us to maximise operational efficiency both in office and out in the field”

*Imran Shahzad, Gas & Electrical contractors*

“I like that I can create a recurring job once and it automatically creates new jobs for staff every week. It saves us lots of time and keeps things efficient”

*Nick Sandhu, PTM Gardening & Landscaping*



## Installation & Support

### ACCESS & INSTALLATION

Office staff and managers can access Workforce from any web browser on any device, be it a computer or a mobile device. Field workers access data on Workforce through our native Apps available on Google Play and the Apple App Store

### VIDEOS AND TUTORIALS

To make it easier for you to get started - we have a dedicated section with helpful videos for you and your staff to learn how to get the best out of Workforce.

### IN-APP SUPPORT

In-app customer support at your fingertips; ask as many questions as you need to and have them answered by a knowledgeable member of our support team. The software is continually evolving, and as such we always welcome any feedback you might have. Workforce wants to develop, learn and improve!

## FAQ's

### How quickly can I get started?

If you are using our self-service version you can be up and running straight away. You can sign up for a free trial online by visiting [www.workforce.fm](http://www.workforce.fm).

### Do you offer assistance with setup?

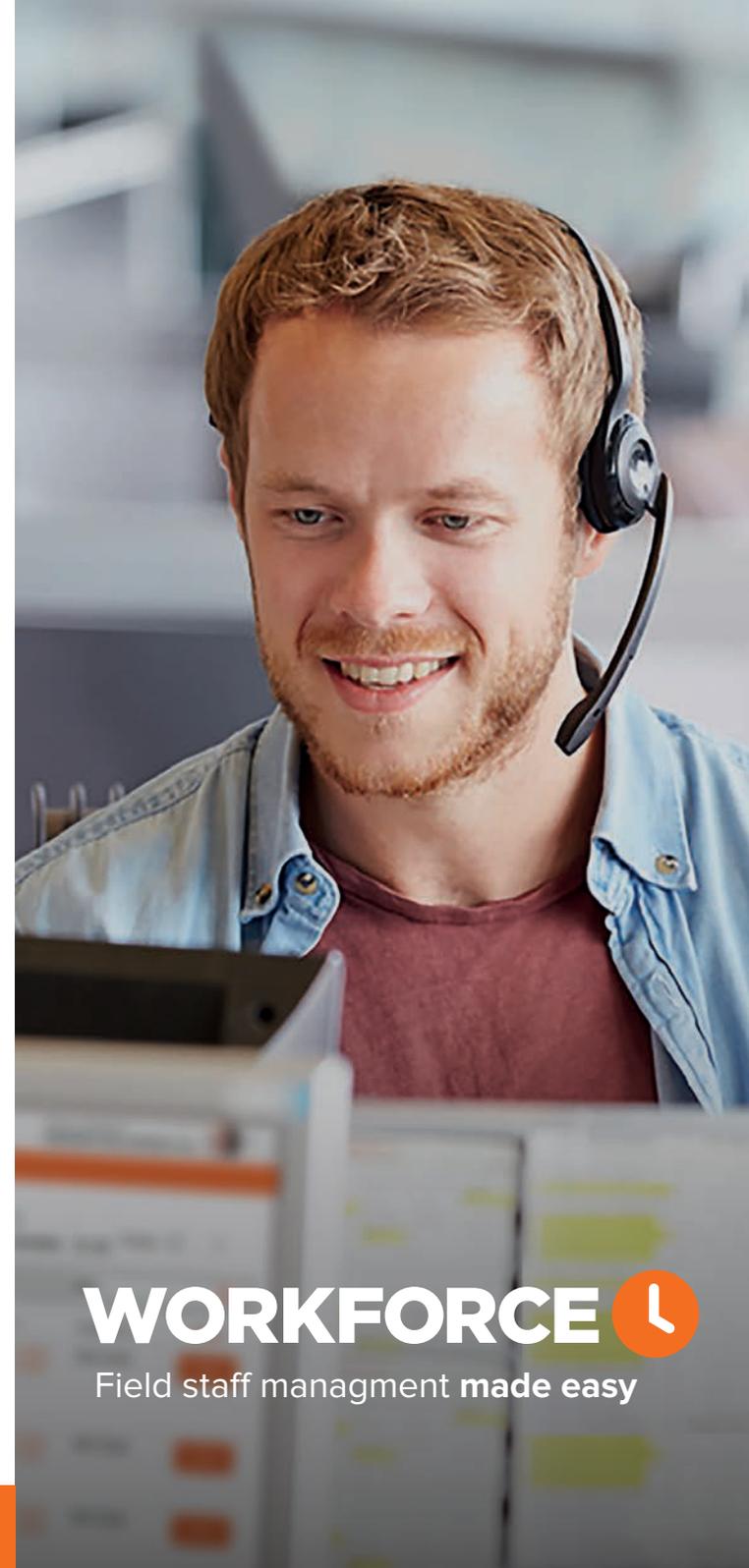
We can assist with importing your data, creating your users, training and much more. For further information on costs please email [support@workforce.fm](mailto:support@workforce.fm) with your requirements.

### What do I need to be able to use the software?

All you need is access to a PC or Mac for you and your office staff. Your field workers will need either an iPhone/ iPad or an Android device.

For more information visit  
[www.workforce.fm](http://www.workforce.fm)

Available companion apps



# WORKFORCE

Field staff management made easy

# What is Workforce?

Workforce is a real-time management solution for Field Service & Service Management businesses. Whether you have a small mobile team of five field workers or a large enterprise with hundreds of field staff, Workforce field service management software makes your job simple.



Send and receive full up-to-the-minute job data specifications to and from fieldworkers in real time.

## Benefits

### COLLABORATION

Allow field and office staff to work together in real time. Get more done with way less effort.

### ELIMINATE PAPERWORK

Store customer data, jobs, signatures, photos and much more electronically, eliminating the need for a lot of paperwork.

### SECURITY

All of the information that you enter into Workforce is fully secure, protected and backed up to avoid any lost information.

### WORK FROM ANYWHERE

Login and work from anywhere; Office, Car, Home, Coffee shop, or even the Deckchair!



## For the Field

Allow fieldworkers to communicate with the office and have all the information they need at their fingertips.

Fieldworkers can view job details, update the job status, track time, take photos & notes, capture customer signatures, fill in custom data fields & PDF E-Forms, get directions to jobs via Google Maps and much more.

The fieldworker App also works offline even if your fieldworkers have no internet connection. The App can be downloaded from the iOS or Android app stores.

## For the Office

Work and communicate faster with your fieldworkers. Manage, plan and schedule customer information and jobs in real time with the ability to keep customers up to date without having to chase fieldworkers for information.

Office staff can easily dispatch jobs to fieldworkers, create new customers, manage multiple site addresses and send professional quotes and invoices.

The admin console can also be accessed on any device with an internet connection. You can use a computer, mobile or tablet and work from anywhere at any time.

## For Management

Your Customers, Field workers and Office staff are at the heart of your business and if any of the three are not communicating properly it can be detrimental for your business. Workforce lets you connect all three parties together using the latest technology.

Look after both your office and field teams, run CSV reports on the most important data points in your business and customise Workforce to suit your business needs.

Workforce is both costs effective and easy to setup so you could be up and running with improved productivity in no time.